

What to Expect

- *On-site Telehealth technicians and nurses provide “hands on” care while you are connected via secure video network to VA providers at the Central Iowa Health Care System or at the outpatient clinics in Mason City, Knoxville, Marshalltown, Carroll, and Fort Dodge.*



Enroll for the VA Central Iowa Health Care System to take advantage of receiving high quality healthcare services closer to your home.

The Mobile Medical Unit will have regularly scheduled stops in predetermined locations. Ask your provider how to enroll for the Mobile Medical Unit

Mission

The VA of Central Iowa Health Care System is dedicated to providing the best health care to Veterans living in our rural coverage areas in Iowa

Services are provided by providers at the main facility in Des Moines and outpatient clinics in Mason City, Carroll, Marshalltown, Fort Dodge, and Knoxville. This provides the base for expanding service of the Mobile Medical Unit throughout this service area.

Veterans have the right to consent to treatment via Telehealth. Declining Telehealth does not affect a Veteran's eligibility for other care.

We ask you to please keep your scheduled appointments or cancel. No-shows only hurt other Veterans from receiving care.

The Mobile Medical Unit is also part of the VA of Central Iowa Health Care System's outreach program and available to provide support during outreach.



VA Central Iowa Health Care System
3600 30th Street
Des Moines, IA 50310
515-699-5999 Ext. 23805

VA CENTRAL IOWA HEALTH CARE SYSTEM MOBILE MEDICAL UNIT



Mobile Medical Unit Appointments, Services & Schedule

Services

VA Central Iowa Health Care System

What services are available?

- Primary Care
- Mental Health
- Occupational Therapy
- Physical Therapy
- Speech Therapy
- Respiratory Therapy
- Dermatology
- Acupuncture
- Eligibility
- Social Work
- Patient Advocacy
- Labs
- Vaccines

Locations



Adel—Dallas County Veteran Affairs Office

April 8, 2020 / October 7, 2020 / TBD

Algona—Kossuth County VA Office

Feb. 21, 2020 / June 19, 2020 / Oct. 16, 2020

Ames—Story County Veteran Affairs Office

June 12, 2020 / October 9, 2020

Bethany, MO—Harrison County VA Office

March 13, 2020 / July 10, 2020 / Nov. 13, 2020

Centerville—Appanoose County VA Office

March 20, 2020 / July 17, 2020 / Nov 20, 2020

Creston—Union County Veteran Affairs Office

April 10, 2020 / August 14, 2020 / Dec. 11, 2020

Osceola—Clarke County VA Office

May 15, 2020 / September 18, 2020 / TBD

Storm Lake—Buena Vista County VA Office

May 8, 2020 / September 11, 2020 / TBD

* Dates subject to change.

Access

Scheduling your appointment:

Call 515-699-5999 ext. 23805

Bring the following to your appointments:

- VA ID card.
- Medications or medication bottles (including “over the counter” or herbals).
- Documentation from recent non-VA hospitalization/ procedures.

Canceling your appointment:

Call 515-699-5999 ext. 23805

Urgent Care

Call 911 or go to the local community hospital and call 1-888-795-0773 within 72 hours for authorization. **No urgent care will be provided through this Mobile Telehealth Clinic.**



The Mobile Medical Unit will not operate during hazardous weather conditions.

In the event of inclement weather cancellations, announcements will be made on the VA Facebook page located at: <http://go.va.gov/na6m>

If the Mobile Medical Unit has been cancelled, call 515-699-5999 ext. 23805 to re-schedule.